Exceptions

In the exceptions tap, you can view all exceptions that occurred in the backend in the past.

You can view up to 50 exceptions and they are stored for 14 days. This helps the admin to analyses irregularities and perform user troubleshooting. The exception details give a quick overview of the time, user and exception message, e.g. "Passwords do not match". You can also download the summary as . txt-file for further analyses e.g. for attaching it to a bug report.

Here is an example of the exception view:

Here you can see the latest e	exceptions that happened in the backend. You can download this list via the download button.
	Download
RECENT EXCEPTIONS	EXCEPTION DETAILS
04.03.2016 18:27:25	Time: 04.03.2016 18:27:25
04.03.2016 18:27:12	User: sysadmin
04.03.2016 16:32:30	Message: Asset not found
04.03.2016 16:32:22	
04.03.2016 14:37:50	
04.03.2016 14:36:35	STACKTRACE
	<pre>de.celonis.pm.controller.asset.AssetService.serveAssetImage(AssetService. de.celonis.pm.controller.asset.AssetService\$\$FastClassBySpringCGLIB\$\$efact org.springframework.cgllb.proxy.HethodProxy.invoke(MethodProxy.java:284) org.springframework.aop.framework.CgllbAopProxy\$CgllbHethodInvocation.inv org.springframework.aop.framework.ReflectiveNethodInvocation.proceed(Refl org.springframework.transaction.interceptor.TransactionInterceptor\$1.proc org.springframework.transaction.interceptor.TransactionIntercentor invoc org.springframework.transaction.interceptor.TransactionIntercentor invoc org.springframework.transaction.interceptor.TransactionIntercentor.transactionIntercentor invoc org.springframework.transaction.interceptor.transactionIntercentor invoc org.springframework.transaction.transactionIntercentor.transactionIntercentor.transactionIntercentor.transactionIntercentor.transactionIntercentor.transactionIntercentor.transactionIntercentor.transactionIntercentor.transactionIntercentor.transactionIntercento</pre>