Case Details

The **Case Details** show all activities, that are passed by this case, in the right order.

Choose any case from the table, to see its details on the right side:

Let's examine the Case Details a little more closely:

Next to each activity, we can see the cummulated duration of this case, as it passes the connections between different activities (throughput time).

Furthermore, you see a timestamp for each activity.

Click on any activity to see its details:

CASE DETAILS   ×

name, date, column value   🔍

🔷 Create Purchase Requisition Item ▸   -4d
    Thu, Oct 8, 2009 12:00 AM

🔷 Create Purchase Order Item ▸   -3d
    Fri, Oct 9, 2009 7:40 AM

🔷 Print and Send Purchase Order (P...   -3d
    Fri, Oct 9, 2009 7:40 AM

🔷 Receive Order Confirmation ▾   0
    Mon, Oct 12, 2009 11:29 AM

_CASE_KEY   233468
_SORTING   28
USER_TYPE   A
ACTIVITY_DE
CHANGED_TABLE
CHANGED_FIELD
CHANGED_FROM
CHANGED_TO
CHANGE_NUMBER
TRANSACTION_CODE
CHANGED_FROM_FLOAT
CHANGED_TO_FLOAT

🔷 Record Goods Receipt ▸   +17d
    Thu, Oct 29, 2009 10:28 AM

🔷 Vendor creates Invoice ▸   +18d
    Fri, Oct 30, 2009 12:00 AM

🔷 Record Invoice Receipt ▸   +18d
    Fri, Oct 30, 2009 10:05 AM

As soon as we select any activity from the Case Details, the reference time is set to 0 for this activity.

In this example, this allows us to examine the time it takes for a Purchase to have its invoice receipt recorded, starting at the time the order has been confirmed.

Furthermore you can see details taken from the Activity Table (please refer to the Data Scientist chapter).

With [Select case] you can apply a Selection to your selected case.