PI Overview

The overview section was designed to provide the most important information about your process conformance at a first glance!

All cases, that are selected through any active Selections will be compared to your Process Model.

Overview

The Overview section includes 4 KPIs and a chart, that displays the relative amount of conformance over a past period of time.

This KPI is based on the amount of cases, that match your Process Model.

This value is furthermore the basis for the Conformance history chart. This KPI returnes the above mentioned Conformance KPI in absolute numbers. Violations are derivations from your process model.

All violations are listed in the Violations section on this overview page. Whitelist Violations are violations, that are regarded in the Whitelist section.

They won't appear in your (direct) violations.

Conformance history

The conformance history is a chart that displays the course of the relative conformance.



Effects on KPIs

All KPIs in this section are comparisons of cases, that conform to your Process Model with those, that do not conform.

Conforming cases are colored green, non-conforming cases are colored red.



For each KPI, a "Violations increased..." statement is added. This helps you to identify the effect of cases, that violate your process model.

By default, there are two KPIs visible:

This KPI compares the throughput time:

Throughput time

612.7 hours vs 674.2 hours

Violations increased throughput time by 61.5 hours on average

Steps per case

5.8 vs 6.4

Violations increased steps per case by 0.5

You can add custom KPIs in the PI Conformance tool, too!

Violations

This section lists all violations, sorted to their affection on cases.

Violat	Violations				
14% of cases	Change Price is an under Effect on throughput time 213 hours longer (613 hours in conforming cases)	sired activity Effect on steps per case + 1.2 steps per case (5.84 steps in conforming cases)	Add to whitelist	View cases in	
7% of cases	Scan Invoice executed a Effect on throughput time 34 hours shorter (613 hours in conforming cases)	s a START activity Effect on steps per case - 0.8 steps per case (5.84 steps in conforming cases)	Add to whitelist	View cases in	
5% of cases	Block Purchase Order Its Effect on throughput time 95 hours shorter (613 hours in conforming cases)	em is an undesired activity Effect on steps per case + 0.2 steps per case (5.84 steps in conforming cases)	Add to whitelist	View cases in	
5% of cases	Dun Order Confirmation Effect on throughput time 76 hours longer (613 hours in conforming cases)	is an undesired activity Effect on steps per case + 2.2 steps per case (5.84 steps in conforming cases)	Add to whitelist	View cases in	
2% of cases	Change Currency is an u Effect on throughput time 98 hours longer (613 hours in conforming cases)	Effect on steps per case + 1.2 steps per case (5.84 steps in conforming cases)	Add to whitelist	View cases in	
2% of cases	Reactivate Purchase Oro Effect on throughput time 120 hours longer (613 hours in conforming cases)	Effect on steps per case + 2.2 steps per case (5.84 steps in conforming cases)	Add to whitelist	View cases in	

Let's have a closer look on this view:

Change Price is an undesired activity

Effect on throughput time	Effect on steps per case
213 hours longer	+ 1.2 steps per case
(613 hours in conforming cases)	(5.84 steps in conforming cases)

Each valuation starts with listing the actual violation (for example: "Change Price is an undesired activity").

Furthermore, the effects on your KPIs (see above) are displayed, with the direct derivation which is caused by this violation.

Each case offers two options: Add to whitelist View cases in ...

You can either add this violation to your Whitelist, or further examine your case with the "View cases in..." link. This will open the following drop-down menu, which lists all sheets that are included in this analysis document.

Add to whitelist View case	es in
Process	
Overview	
Analysis	
Benchmark	
Details	
PI Conformance	

Therefore, a Selection is created, that includes all cases of this violation.

For further examination of your violation, just click on the valuation to open a detailed view on your violation:



This view not only lists the KPIs and the violation history (in the same format as the above described conformance history), but also includes a list of all available activities and their prevelance of all cases to this valuation.